

# We are trusted by firms around the world for our renowned technical knowledge and superior customer service

#### Why Tiger Eye?

The success of our clients is at the heart of our business.

Since 2005, we have strived to deliver a world-class experience for our customers by pairing market-leading products with our signature consultative approach to IT. Providing 'expertise from the team that listens', we ensure that every client receives the best solution for their unique needs.

Our passionate team support our global customer base to achieve their business goals. Whether supporting firms to maximise security, improve efficiency or enhance collaboration, our approach to innovation is always firmly rooted in collaboration with our clients. From leading law firms to corporate companies, we work in partnership with our customers to optimise their IT and maximise their investment in technology.

As the leading iManage partner for knowledge and technical expertise, we help our clients to...

#### **Work Securely**

Protect your valuable data and ensure compliance with our trusted solutions and services including:

- iManage Document and Email Management
- Compliance tools for iManage
- Support for iManage
- IT Consultancy

#### **Work Smarter**

Reduce time waste and accelerate your firm's productivity with our range of solutions including:

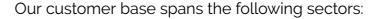
- Productivity tools for iManage
- Template management for iManage
- Accelerate for iManage
- IT Director as a Service

# **Work Together**

Enhance collaboration within your business and put knowledge to work with our solutions including:

- Blueprint for Knowledge Management
- Collaboration tools for iManage
- Bespoke development services





Law

Charity

Real Estate

- - Insurance

- Energy
- Media

#### Who we are

Finance

Accounting

Our corporate structure enables us to deliver a comprehensive range of solutions and services for the management of documents, emails and knowledge. From initial consultancy through to ongoing support, we can provide expertise and guidance throughout the entire document management lifecycle.

Our strategic set-up includes in-house teams for consultancy, technology implementation, technical support and client success. Unlike other providers in the marketplace, we also have a dedicated development team who deliver custom developed software for our customers, and tailor existing tools to support our clients' working practices.

### Consultancy Team

Using industry experience and technical expertise to guide customers through the software selection process.

# Technical Support Team

Monitoring iManage systems to avoid issues and reducing the risk of service disruption through technical help.

# Project Delivery Team

Ensuring
effective iManage
implementations,
roll-outs and system
upgrades for our global
client base.

# **Client Services Team**

Delivering outstanding customer service for our clients as well as ensuring that our administrative services are first-rate.

#### Development Team

Designing bespoke software, building integrations and customising tools to improve user experiences.

#### Training Support Team

Preparing end users for system changes and maximising user adoption to ensure return on investment.







# tigereye

#### **Values**

At Tiger Eye, we aim to work with pride, passion, and positivity. These guiding principles are the backbone of our business practices, directing the way we behave but also how we operate as an organisation, from supporting our people, to reducing our environmental impact, and making meaningful contributions to our community.

#### Pride

While our client base spans the globe, we are proud to make a positive impact in our local community. We are proud to regularly support local causes, and are committed to reducing our environmental impact.

#### **Passion**

We are passionate about innovation. This not only guides our client work, but also directs the way we work as a team. Our passion for innovation is supported by our positive work culture, within which local talent is mentored so that our people can reach their full potential.

#### **Positivity**

Our company culture and award-winning wellbeing scheme set us apart from the competition. We recognise that our expert team are the key to our success, and we strive to have a positive impact on our people through wellbeing support and our investment in personal development.

#### **Our Reputation**

"Working with Tiger Eye was a pleasure"

Claire MacManus
 Head of Library
 William Fry

"I really appreciated Tiger Eye's collaborative approach" - Tony Blonk Head of IT HW Fisher

"Working with Tiger Eye has been outstanding" - Patrick Earl Chief Operating Officer Al Tamimi & Co.

"I think Tiger Eye have a fantastic team.

The business's values are evident both in their personnel and their attitude. I think that's a real asset" - Christopher O'Brien Business Analyst Gillespie Macandrew



