

How Womble Bond Dickinson Reduce Time Waste With Tiger Eye Send and Sign



**WOMBLE
BOND
DICKINSON**

Like many firms during the pandemic, Womble Bond Dickinson (WBD) adopted DocuSign to simplify contracts for clients and employees.

However, the multi-step process of working with DocuSign and the firm's iManage document management system was proving to be inefficient. Gathering user feedback, WBD identified an opportunity to streamline processes between the two platforms.

As Tom Humberstone, IT Applications and Development Manager at WBD, explained: "It soon became clear that working with DocuSign and iManage as separate platforms was unnecessarily complex, with a workflow that proved to be time-consuming. We trialled Tiger Eye's Send and Sign and found that the powerful integration offered significant time savings, automating the filing of signed contracts into iManage and mitigating the risk of signed contracts being siloed to DocuSign."

After successful testing with a pilot group, the firm adopted the integration - and users are delighted with the results. As one of WBD's core users commented: "Thank you for paving the way and making our lives easier". Suzanne Gado, Legal Director at WBD, added: "Tiger Eye's Send and Sign significantly reduces admin time. Now our lawyers can focus on more important matters - lawyering!"

"Tiger Eye's DocuSign and iManage integration saves us on average 10 minutes per document, significantly streamlining our eSigning workflow.

Since we adopted the integration (in November 2021), we have sent 1,264 documents using Send and Sign, **saving the firm 12,640 minutes (or 210 hours).**

We are delighted by these impressive time savings."

- Tom Humberstone, IT Applications and Development Manager, WBD

Working more efficiently with DocuSign and iManage

Since rolling out Send and Sign in November 2021, WBD's integration has been utilised by:

- 174 unique users
- 31 different teams, representing all of the firm's business groups

Users include those in the following practice areas:

- Real Estate
- Dispute Resolution
- Corporate & Commercial Law
- Private Wealth

"The ease at which the firm has embraced and adopted Tiger Eye's Send and Sign tool has been impressive. We have seen uptake across the business and it is great to see the firm benefit from seamless integration between iManage and DocuSign, a big step forward for efficiency and automation."

- Tom Humberstone, IT Applications and Development Manager, WBD

About Womble Bond Dickinson

WBD is a top 20 UK law firm and is amongst the top 100 law firms globally.

With a strong focus on innovation, WBD was also named one of the 'Top 30 Most Innovative Law firms in Europe' by the Financial Times.

The firm advises over 40 FTSE 350 companies, including many of the largest businesses in the UK, as well as government organisations and private clients.

The firm advises across a number of key sectors including energy, finance and insurance.

In the UK, WBD has more than 120 partners and around 450 lawyers based in eight city locations including in London, Leeds and Edinburgh.



About Tiger Eye Send and Sign: the eSignature integration for iManage

Compatible with DocuSign and VirtualSignature

Send and Sign streamlines the e-signing workflow by enabling documents to be sent for digital signature from within iManage with a simple right click action, removing the need for users to switch between applications in the digital signing process.

Send and Sign is part of the Tiger Eye Tools for iManage suite - a selection of Cloud-ready solutions designed to enable firms to improve efficiency, productivity and compliance. To learn more about the range, please visit our website.