



tigereye workspace automate

Tiger Eye Workspace Automate for iManage

Automating the workspace creation and modification workflow to boost firmwide productivity

Tiger Eye Workspace Automate is a powerful administrative tool, enabling iManage user firms to automate the workspace creation and modification process.

Integrating iManage seamlessly with common legal business intake solutions, such as Practice Management Systems, Workspace Automate runs continuous background synchronisations to ensure that changes made in other business-critical systems reflect automatically in the DMS. This minimises time wasted in document and email workflows, increasing firmwide productivity by mitigating the need for manual data upkeep.

Workspace Automate allows system administrators to monitor the synchronisation pipeline in real-time, with the tool delivering regular updates about the status of automation actions. The system's real-time updates can also be incorporated into existing monitoring processes, in order to support effective firm-wide reporting.

Product Summary

Workspace Automate is...

- Compatible with iManage Cloud, Cloud iManage and on-premises iManage systems.
- Built to deliver comprehensive background logging to aid troubleshooting.
- Able to integrate with ethical wall solutions via webhook events.
- Also able to manage the bulk re-filing of workspaces.
- Delivered with technical support as standard (additional support packages are also available).

tigereye

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Product Features

Workspace Automate enables:

- The creation and modification of workspaces based on data drawn from target sources (utilising iManage custom value fields and standard iManage metadata such as author, operator, name etc).
- The analysis of data from both SQL table sources and/or CSV files, in accordance with defined schemas.
- Both updating and overriding of workspace metadata as required.
- The application of iManage templates for new and existing workspaces, including the application and inheritance of security settings.
- The creation of subfolder trees.
- The removal of complete folders (and descendants) as specified via source data.
- The creation and/or deletion of workspace shortcuts.

Technical Requirements and Pre-Requisites

Workspace Automate is compatible with iManage Cloud, Cloud iManage and on-premises iManage systems. The following technical requirements are needed to run the solution:

- iManage Work 10.2.2 backend or higher
- .NET 6.0
- Windows 10 or Windows Server 2016 or later
- An NRT Admin account
- A data pipeline (e.g., SSIS) or other process for populating the source data
- A self-hosted REST API for receiving webhook events (optional)

Workspace Automate is part of our range of Tiger Eye Tools for iManage. Our unique selection of in-house developed solutions and integrations are already helping firms around the world to improve efficiency, productivity and compliance. Visit our website to learn more.

About Tiger Eye

Tiger Eye provide solutions for every step of the document and email journey, helping firms to work securely, work smarter and collaborate effectively. With in-house teams for consultancy, technical support, application development and customer success, Tiger Eye are uniquely positioned to enable firms to maximise their investment in iManage.



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